

Event Audio Solutions

More solutions to keep you connected.

We offer a range of event audio solutions and numerous features to fit your business communication needs, regardless if the size of your audience is a dozen executives, investors and analysts or a 2500 member sales force.

Operator Assisted – Even with a small audience at your conferencing event with no bells and whistles, you can rely on the support of an operator who will greet participants as they dial into your call and are placed into your meeting.

Premium – Whether a small event or a large one, we bring everyone together in one seamlessly planned, managed and executed event. Add features, like Q&A, recording or transcription, to ensure you get everything you need from your call. At the time of your conference, participants dial into your call and are greeted by an operator who places them into your meeting.

- **Premium with Event Plus** – When you choose Event Plus, a feature available with our Premium service, you get most of the features available with Premium calls and the added benefit of speedier entry into the call for your participants. Event Plus is an ideal feature to select for very large calls because it reduces hold times for participants by allowing them to join your event through an automated process. An operator will not greet your participants, but is available to support everyone throughout the call.

Direct EventsSM – This service allows you to take advantage of the scalability of our Operator Assisted conferencing combined with the convenience of automated entry into your event without the assistance of an operator, similar to Premium with Event Plus. What differentiates these two services is the type of information you can obtain from your participants before they join the call and how it is collected. Registration prior to your event is available along with over 40 other features to tailor your call to your needs.

This document is intended to provide an overview of our event audio solutions and to help you understand the differences between them. Please use this document to assist you in choosing the right fit for your event call.

FUNCTIONALITY

	Operator Assisted	Premium	Premium with Event Plus	Direct Event
Available 24/7	X	X	X	X
Reservation required	X	X	X	X
Less than 25 participants	X			

	Operator Assisted	Premium	Premium with Event Plus	Direct Event
More than 25 participants		X	X	X
Leader greeted by operator	X	X	X	X
Participants greeted by operator	X	X		
Automated participant entry without operator			X	X
Conference code - required	X	X		X
Conference code - optional			X	X
Unique PIN - optional				X
Leader provides dial-in details	X	X	X	X
Participant info gathered by operator when dialing into call	X	X		
Participant info gathered by recording when dialing into call			X	
Participant info gathered prior to call				X
Registration prior to call required				X
Number of pieces of participant information collected, i.e. name and phone number	Six plus the time the participant got on the line - collected by an operator	Six plus the time the participant got on the line - collected by an operator	Three collected phonetically by an operator via a recording	Six plus the time the participant got on the line – Six pieces collected during preregistration and line time is collected when the participant enters their unique PIN

FEATURES

	Operator Assisted	Premium	Premium with Event Plus	Direct Event
Q&A		X	X	X
Polling		X	X	X
Participant Report		X	X	X
Transcription		X	X	X
Encore SM		X	X	X
Encore Plus		X	X	X
Encore Reports		X	X	X
CD/Taping		X	X	X
Podcasting		X	X	X
Leader-View SM		X		X
Approved Participant List		X	X	X
Streaming		X	X	X
Broadcast Services		X	X	X
Communication Line		X	X	X
Event Archive		X	X	X
GoldMail		X	X	X
Interpretation		X	X	X
MeetingSense		X	X	X
PR Distribution		X	X	X
Playback		X	X	X
Relay Services (RCC)		X	X	X
Sub-conference		X	X	X
Translation		X	X	X
Voice Talent		X	X	X